State Bank MobiCash

Mobicash Retailer Enrollment Form

Powered by BSNL Connecting India

REF No.

Applicant Name :

Date of Birth

Gender (Please Tick) Male ☐ Female ☐

Affix recent passport size photograph

Name of Outlet/Shop

Outlet Address

Landmarks

District

City/Village

Tehsill

State

Pin Code

No. of years of stay in the Village/Town

Registered Mobile No.
(All the SMS will be sent on this number)

E-mail ID

STD Code

Alternate mobile number

Address Proof ☐ Aadhaar UID Card ☐ Voter Card ☐ Ration Card ☐ Driving License ☐ Passport ☐ Others If others, Please Specify .....

Identity Proof ☐ Aadhaar UID Card ☐ Voter Card ☐ Ration Card ☐ Driving License ☐ Passport ☐ Ration Card ☐ Others If others, Please Specify/PAN No.....

BUSINESS DETAILS

Nature of Business Years in Business

☐ Telecom Shop ☐ Medical ☐ Fancy Store ☐ Stationary ☐ Kirana (Grocery) ☐ Others

Do you have a Computer/Laptop ?
(with Internet connectivity) ☐ Yes ☐ No

FRANCHISEE DETAILS

Name

Franchisee Code

Name & Signature(with seal)

PAYMENT DETAILS

Payment Via (tick any one) ☐ DD ☐ CHEQUE ☐ NEFT ☐ Other If others, Please Specify.....

Amount In words :

Drawn On : Date :

DD/Cheque No./NEFT/RTGS/Transaction ID :

Bank & Branch :

YOUR BANK DETAILS

Nature of Account ☐ Saving Account ☐ Current Account Held for Years

Bank Name :

Branch :

A/c No. :

Branch Code :

City :

DECLARATION

1. I hereby agree to give Rs. 500 to the Franchisee as one time non-refundable Registration Fees.
2. By signing I hereby agree to do SBI Mobicash business and use all the features of the products.
3. I hereby agree to follow and abide by the rules and regulations of BSNL franchisee under whom I have been appointed for retailer business.
4. I hereby agree to abide by rules and regulations of SBI Communicated by BSNL / Franchise from time to time as per RBI guidelines.
5. I hereby agree to the regulations of Tax deduction (10% in case of PAN Card and 20% if PAN card details are not provided).
6. I abide by the rules of RBI for doing business of SBI Mobicash only.
7. Mobicash ID will be issued to the retailer only after successful enrollment in m-Wallet portal at BSNL.

T & C's

I have read and understood the terms & conditions provided overleaf and unconditionally accept them as binding on me. I hereby declare that the particulars given herein are true correct and complete in all respect and the documents submitted along with this application are genuine.

Name & Signature(with seal)

Technology Partner

TRIOTECH SOLUTIONS PVT. LTD.

triotech
Applying The Evolution

Customer Care No.
0124-2450124, 56163

Terms & Conditions for Retailer Enrollment

The terms and conditions for the enrollment of Retailer to provide the M-wallet services are provided below. You are therefore requested to read and understand the same prior to enrolling as a Retailer. If you do not want to be bound by the below-mentioned terms and conditions, or any part thereof, you may contact franchisee at Mob. No.....or e-mail ID_____@_____, before making Retailer Enrolment Form. There shall be no direct commercial agreement between BSNL and retailers. Enrollment of retailers with BSNL for M-wallet services is only for the purpose of accounting TDS as applicable time to time. All other liability arising out at the retailer would be responsibility of franchisee and BSNL would not be responsible for any claim arising out of retailer directly. Submission of Retailer Enrolment Form with the Franchisee/RD shall be conclusively deemed assent to the terms and conditions below.

1. Definitions

1.1 "SBI Mobicash" is a Service authorized by the Reserve Bank of India to operate payment system for issuance of prepaid instruments in India known as Stored Value Card Wallet (SCW). Also, BSNL has partnered with banks to act as banking intermediary / banking correspondent to render certain services to facilitate banking and financial activities and BSNL also undertake and carry on business of collection and make payments on behalf of various other businesses.

1.2 "Franchisee" and RD "Rural Destributer" are the agents appointed by BSNL for the purpose of the marketing & promotion and distribution of the Services.

1.3 "Retailer" is an agent appointed by Franchisee/RD to provide marketing & promotion and distribution of the Services to the end consumer.

1.4 "Service" shall mean the services provided under **SBI Mobicash** to customers within the geographical boundaries of India including".

•Cash-IN

- Cash-OUT by Retailer(For full KYC customers)
- BSNL Bill Payments
- P2P (Wallet to Wallet)
- P2P (Wallet to SBI Bank A/c)
- P2P (Wallet to other Bank A/c)
- BSNL Mobile Recharges
- BSNL Landline Bill Payment
- BSNL Post-Paid Bill Payments
- BSNL Broadband Bill Payment & Data Card Bill Payment
- Other operators Recharges such as Airtel, Vodafone, etc.
- DTH Recharges such as Tata Sky, Dish TV, etc.
- Other Operator's post-paid/Broadband Bill Payment
- Utility Bill Payments (i.e. Electricity, Water, Insurance Premium Payment)
- Merchant Payments (Bookmyshow, Cab services, IRCTC, Bus Booking & etc.)
- e-KYC- The E-KYC front end application captures Aadhar number along with the biometric/OPT of resident and forms the encrypted PID block after that Aadhar KYC Service authenticates the resident. If the authentication is successful, it responds back with digital signed and encrypted demographic Photograph. Retailer has to buy a biometric device which can capture the figures impressions. In this case no manual process of KYC is required to be followed.
- DBT (Direct Benefit Transfer), Govt Schemes
- Pension Payment/Scholarship
- Cash In using Debit Card/Net Banking from SBI A/c or any other account.

1.5 Apart from the above mentioned services, retailer has to extend other services as advised by the Bank in writing to the BSNL in future.

2 General Conditions

While performing the Services, the Retailer will ensure the following:

2.1 Customer will get the KYC document verified by the retailer link branch & will carry original KYC document along with self-attested photocopy of such documents. Thereafter the branch will verify the same and approve as per the existing SBI/RBI guidelines.

2.2 The Retailer shall ensure that not more than Rs. 10000/- per customer is Cash-IN in a day as notified by RBI. This is also applicable for the Cash-OUT also i.e. not more than Rs. 10000/- per customer is Cashed Out in a day. These limits may very as notified by RBI/SBI time to time.

2.3 The Retailer shall inform and educate the customers with respect to the products offered by SBI Mobicash and shall not follow any unfair trade practice in marketing the Services.

2.4 Retailer will comply with all applicable laws including RBI regulations as amended from time to time in the performance of the Services.

2.5 The Retailer will comply with the BSNL franchisee policies and SBI policies and procedures at all times.

2.6 Retailer will ensure that prior to enrolling any person to the services of SBI Mobicash, the Retailer shall collect and furnish the prescribed Know Your Customer (KYC) documents and information from the customers.

2.7 The rights, remedies and obligations under application form can be assigned by the Franchisee/RD or BSNL on behalf of Franchisee/RD to any third party without the prior written consent of the Retailer. The notice of such assignment will be provided within 30 days of such assignment.

2.8 (a) The Retailer agrees to indemnify,defend and compensate Franchisee/RD/BSNL, its directors, employees, affiliates, group companies, agents, assignees, their heirs and legal representatives from all claims, proceedings, costs and expenses arising as a consequence of.

(i) Any act, omission, negligence or fault of the Retailer, or misrepresentation, or
(ii) Third party/customer/end user action or claims
(iii) Any breach of terms and conditions by the Retailer or
(iv) Any breach of regulation issued by RBI/SBI or any other authority.
(v) Any act in excess of Retailer authority under this agreement.

(b) The Retailer shall compensate the Franchisee/BSNL, its directors, employees and affliates, in case of any default, negligence and willful default on part of the Retailer due to which any damage is caused to the bank(s) and/or its customers.

(c) Franchisee/RD/BSNL reserves the right to offset any payment due to it from the Facilitation Fees, payable to the Retailer and shall also entitled to appropriate, without prejudice, any such payment to any other liability, which at its own discretion it deems, the Retailer owes to the Franchisee/BSNL.

(d) Each indemnity as stated above is a continuing obligation, separate and independent from the other obligations of the Retailer and shall survive termination.

2.9 The Retailer shall always cooperate with and assist the Franchisee/RD/BSNL and provide all documents and other relevant data and information to assist in any investigation of any allegations/instances of fraud.

2.10 Retailer shall not charge any amount exceeding the prices governed by SBI Mobicash from time to time.

2.11 Retailer shall ensure maintenance of records and documents as may be required as per Law or regulations issued by RBI/SBI from time to time.

2.12 The Retailer shall ensure that all its employees and members of its staff are trained and certified as per the skill requirements laid down by **SBI Mobicash.**

2.13 The Retailer shall maintain the adequate balance at his outlet to ensure that at any point,Service are not denied due to non-availability of funds (either physical or virtual).

3 Facilitation Fee

3.1 In consideration of the Services to be provided by the Retailer and performance of the terms and conditions set forth herein, Franchisee/RD may remunerate Retailer as per provision in the BSNL Policy if any.

3.2 The payment shall be inclusive of all expenses, taxes or other taxes, levies, cost, expenses and charges which may be incurred or paid by the Retailer during and with regard to the provision of the Services as contemplated hereunder. All payments by BSNL/Franchisee/RD to the Retailer shall be subject to deduction of tax at source.

4 Confidentially

4.1 In addition to all data that is marked as Confidential, all data and information pertaining to the Customers or prospective customers, proprietary data and databases, all trade secrets, know how licenses, know how formulae and processes shall be deemed to be confidential for the purposes of agreement. Retailer will keep confidential all data provided by Franchises/RD and resultant data generated by it relating to provision of the Services under this Agreement and will not use it for any purpose other than to perform its obligations under this Agreement.

4.2 The Retailer shall keep confidential all data and information of the bank(s) and /or the Wallet holder, which comes to its knowledge while providing the Services and shall not disclose such confidential information to any third party without the written consent or the SBI Bank and BSNL and shall be liable in case of breach thereof.

5 Termination

5.1 The BSNL/Franchisee/RD can disconnect or suspend this arrangement by giving 15 days notice to the Retailer.

5.2 The Retailer can disconnect or suspend this arrangement by giving 30 days notice to the Franchisee/RD with a copy to BSNL.

5.3 This arrangement will be terminated immediately in case of any misrepresentation, fraud or misconduct on the part of the Retailer.

5.4 On termination of this Agreement, the Retailer will immediately cease to use the intellectual property and shall return all unused information leaflets, brochures, user-guides to respective Franchisee/RD within 7 working days, Further, enrollment as a Retailer doesn't confer any right to use to intellectual Property of BSNL.

6 Communication

All notice, requests, demands and other communications shall be in writing and the same shall be deemed to be served, if given personally delivered or sent by registered mail or sent by e-mail or through SMS on its registered mobile no. given in the Retailer Enrolment Form. Without prejudice to the foregoing, any Notice shall conclusively be deemed to have been received tow Business Days from the time of posting if sent by registered post; if communicated by fax, on receipt of confirmation of successful transmission, if send by email, upon receipt of confirmation of successful transmission.

7 Jurisdiction

Term and condition shall be construed in accordance with the laws in India, and shall be subjected to the exclusive jurisdiction of the courts of the state in which Franchisee/RD carry on its business.

8 Declaration

8.1 That all the particulars and information given in this enrolment form and all the document referred or provide therewith are true, correct, complete and up to date in all respect and i/we have not withheld any information. I/we understand that certain particulars given by me/us are required by the operational guidelines governing bank companies.

8.1 I/We agree to make good any loss caused to SBI Bank and BSNL due to fraud or my/our part to communicate the change/alteration in my/our providing of any incorrect communication addresses.

8.2 I/We declare confirm and agree that I have read and understood and hereby agree to the Terms and condition to the extent it is applicable to the agents.

Signature of retailer :

Date :

Place :

Signature of Franchisee :

Date :

Place :